



Enquiry
Terms & Conditions

Hello,

Thank you for your enquiry you've reached Sonia Abbas's enquiry portal.

Sonia is a fully insured, qualified, BAPTAC Accredited Makeup Artist and Hair stylist.

Trained by the top renowned Artists from around the world, including Make up by Mario, most commonly known as Kim Kardashian's personal Artist.

Also trained in Specialised Asian Bridal Hair & Makeup by some of the leading Artists in the Asian Bridal Industry, Including Aamir Naveed, Sonia Zarine, Humaira Waza & Joggy Kang to name just a few.

You can rest assured you are in the best hands.

We use the most exclusive brand products in the make up and hair industry today, specifically selected for your desired style.

Make up and styling is an art, so you'll feel at ease with our relaxed comfortable service, whilst maintaining the upmost standard from the beginning until completion.

Please ensure all the following details are included in the initial inquiry for a smooth booking process, email or message the following;

- Name
- Telephone number
- Address
- Email address
- Occasion/service required
- Number of people/package required
- Date
- Time to be ready by
- Venue Location including postcode/Studio appointment

Kindest regards Sonia Abbas



Terms & Conditions

For weddings a Booking fee of £150 is required to secure your booking;
This is non-refundable upon cancellation, and a separate charge to the make up/hair fee & a security against cancellations as We do not charge deposits,
This also includes A Bridal hair and makeup trial and this covers cost of travel (10miles).
If you wish to opt out of a trial booking fee is reduced to £50

Sonia Abbas

Account number: 20479454

Sort code: 40-11-93

Your booking is placed on hold for 24hrs only, if booking has not been secured by paying the booking fee and receipt of information requested has not been received with the 24hrs, please reconfirm if your date is still available before sending your deposit.

Once booking is confirmed with booking fee;

your booking can not be altered or changed either on, before or during date of booking.

your booking can not be downgraded to a lesser service either on, before or during date of booking.

your booking is non refundable and non transferable.

If for any reason you choose to downgrade all or part of your booking full payment is required.

50% of the balance is due at time of booking the trial or if opting out of having a trial 6months before the event. The final balance is to be paid in full by the client 21 days before the event.

For all none bridal bookings hair pieces, hair padding, hair extensions and lashes are not included.

For all none Bridal bookings hair pieces, hair padding, hair extensions and lashes are available to purchase upon request at an additional charge, please send in a picture of your hair and a picture of how you like to have your hair to establish if you would require these at time of making your booking enquiry so i can bring them with me at your booking.

Strict waiting time of 20minutes only, any time above that will result in loosing your booking appointment.

If you have any queries please feel free to ask.

Sonia Abbas



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Facials should be done 2/3 weeks before the date of your booking.

Drink plenty of water daily (daily recommended water intake is 3 Litres).

Removal of All/any facial hair should be done 2/3 days before the date of your booking.

Get a good nights sleep, minimum 7hrs recommended.

Face, neck and lips must be cleansed, exfoliated, toned & moisture the night before.

Hair must be washed and blow dried the night before (straighten hair only if its very curly).

Contact lenses should be worn 2hrs before booking.

Drink minimum of 1litre of water within an hour of the booking.

Anti allergy tablet should be taken 1 hour before the booking to help reduce the risk of watery eyes.

Light snack before booking is recommended to avoid tiredness and fatigue.

An empty room is required with no other persons except the client throughout the whole process and duration of booking.

A room with good natural lighting and enough space to set up my chair and kit.

A small table and chair is required.

If your top/blouse/dress requires to be worn over your head Please have it on before Sonia Abbas's arrival.

It would make the process easier & hassle free if your outfit, jewellery and accessories are placed out and ready before the time your booking.

The remaining balance ready.



Booking Conditions

Terms and conditions:

1. SECURING YOUR BOOKING

The booking of the event is only reserved once the client has paid the booking fee to the hair & makeup artist.

2. PAYMENT

Payments can be made via bank transfer.

The Booking fee is to be paid by the client who's name is on the booking.

For weddings a Booking fee of £150 is required to secure your booking;

This is non-refundable upon cancellation,

It is a separate charge to the make up/hair fee & a security against cancellations as We do not charge deposits, This also includes A Bridal hair and makeup trial

This also covers cost of travel (10miles).

At the time of booking the trial and/or if opting out of trial 6months before the event date 50% of the full balance is due.

The final balance is to be paid in full by the client 21 days before the event.

Failure to pay the fee within the stated time may result in the date being released & your booking being cancelled.

3. SURCHARGES

If you have a larger bridal party and it occurs that I am unable to get everyone ready on time I can bring along an experienced team to assist me.

This requires a small charge of £50 to cover this.

Destination wedding surcharges will be discussed at time of booking.

Bookings made within a 48hr period are subject to a last minute booking fee of £10 per person. Sundays & Bank holiday weekends have an additional surcharge of £50 per day.



Booking Conditions

Terms and conditions continued:

4. TRAVEL

The booking fee includes travel 10 miles of postcode SY2 5LR, but excludes tolls, congestion charge or parking costs.

Travel further than 10 miles shall be charged at 50 pence per mile and the client will cover any other necessary travel expenses of the makeup artist as agreed at time of booking.

Any changes to Location can result in your booking being cancelled or refused, as the rest of the day has been planned according to initial location and therefore can effect other Clients and appointments.

5. TRIAL

Trials are taken out in my Studio Salon (SY2 5LR) unless otherwise arranged – travel charges then may apply.

Unfortunately I cannot book in trials during a weekend due to high demand however I can accommodate either daytime or evening appointments Monday to Friday
Any additional trials are charged.

6. RESPONSIBILITY OF THE CLIENT

The client shall inform the hair & make up artist of any issues that may affect the use of any equipment or products.

This includes but is not limited to sensitivities, allergies and medical conditions.

The hair & makeup artist cannot be held liable for any losses that are incurred due to the client's failure to inform them of any known condition.

The hair & make up artist reserves the right to refuse service to the client or members the party for, but not limited to, infectious conditions / abusive and threatening behaviour.

Studio appointment, Late arrivals of more than 20 mins may result in refusal of service as it effects the following clients appointment and can delay further clients and impact the rest of the day.



Booking Conditions

Terms and conditions continued:

7. CANCELLATIONS

The client at any point in writing can cancel the event.

The hair & make up artist will be under no obligation to refund any money paid up until point of cancellation, however the client will not be liable for any further payments.

The client can cancel a trial at any point however a trial cancelled with less than 14 days notice will be charged for at the agreed rate of an additional trial.

Cancellations made by the hair & make up artist due to circumstances including, but not limited to, problems rendering the makeup artists performance of their obligations where no other suitable alternative can be offered, a full refund will be given to the client. No further compensation will be offered.

If the booking is directly affected by circumstance beyond the control of the hair & makeup artist where possible the hair & makeup artist will endeavour to rectify such situations however no compensation will be offered on the hair & makeup artist part.

It is strongly advised where applicable you take out wedding insurance to cover you against these situations.

8. PHOTOGRAPHY

The client agrees that the hair & makeup artist may use any photography for publicity purposes which include but are not limited to the hair & makeup artists website and social media pages.

This includes photos taken by Sonia Abbas's (possibly before and after photos) and photos taken by your professional photographer. If the client wishes to opt out please make the hair & makeup artist aware at time of booking.



Booking Conditions

Terms and conditions continued:

9. LIMITATION OF LIABILITY

Sonia Abbas liability shall not exceed the charges paid under this booking agreement.

Sonia Abbas shall have no liability for any third-party (product/service) whatsoever regardless of cause, even if it has been recommended.

10. MAILING LIST

You are happy to be part of the mailing list to be including in all future promotions and services Sonia Abbas offers, you may opt out at any time by email info@soniaabbas.co.uk

11. HEALTH

It is the clients duty to report any health issues or Covid - 19 related symptoms before the arrival of either the Hair & Makeup artist herself or in the case of a studio appointment arrival of Client.

Failure to report any such symptoms will risk your appointment being cancelled without reschedule and your deposit being lost.

If on arrival the client shows any symptoms of Covid -19 which include any cold like symptoms, a cough or temperature your appointment will be cancelled all services terminated without a refund.

By financially securing your booking with the booking fee you accept these terms and conditions.